FIS

10 WAYS MANAGED IT SERVICES HELP YOUR BUSINESS SUCCEED

Keeping up with the complex and ever-changing IT landscape is a common challenge for many organizations. Is your IT team prepared?

1 Reduce complexity

IT infrastructure has never been simple. Modern IT requires extensive knowledge of constantly changing technology to efficiently manage processes and utilize tools most effectively, while ensuring comprehensive security. A trusted partner can help make sense of everything, from cloud infrastructure to embedded cybersecurity.

Are your internal tools fragmented and difficult to manage today?

2 Control your cost and time

Monitoring complex systems, keeping them maintained and managing consistent updates drives up costs and increases time spent by skilled resources. Utilize predictable, planned expenditures for better decision-making.

Are your IT projects running over budget and over schedule?

3 Improve business focus

With a trusted managed IT partner handling information technology planning, improvements, maintenance and unplanned work, you're freed up to focus on business growth and strategic objectives.

Do you want more time to focus on growing your business and enhancing the customer experience?

4 Reduce key staff risk

Partnering with a managed IT service provider allows you to offload the risk of staff attrition, keep up with training and stay abreast of modern technology changes.

What if you could stop worrying about IT staffing issues?

5 Enhance cybersecurity

Faced with rising cyberthreats, organizations of all types and sizes need to improve their digital hygiene while also preparing for the next generation of cyber adversaries. Financial and reputational risk exposure, ransomware, patching vulnerabilities, dark web, data breaches, social engineering, phishing and staff security awareness and training are among the top security concerns businesses face today.

How confident are you that you're protected from an inevitable cyberattack?

6 Lower capital investment

Partnering with a managed IT service provider allows for planned, phased investments rather than large up-front expenditures, leading to a more controlled budget and additional room for growth.

Would you like to optimize your Capex spending and total cost of ownership?

7 Increase resiliency

Unplanned outages and downtime leads to lost revenue and lower productivity. A managed IT service provider ensures business continuity across all types of infrastructure, from cybersecurity to management and design of cloud environments to network solutions and much more.

Is your business future-proofed?

8 Access to modern IT

A managed IT service provider comprehensively assesses, modernizes, and manages your infrastructure to ensure your mission critical tasks and resources run smoothly. More rapidly adopt IT automation, change management and optimization by leveraging an experienced provider whose core function is in these areas.

Can you access modern IT platforms, applications, and processes and make the best use of them today?

9 Vendor risk management

A managed IT service provider can offload some or all of your vendor due-diligence activities so that you can rest easy knowing third-party relationships are vetted on an ongoing basis.

Are you worried about vendor security and compliance?

10 Immediate help

End-user help desk services, consulting, security oversight and other services are immediately available through a managed IT service provider. Get the level of service you need - and your customers expect - with an automated portal for transparency into your systems' health.

Do you want to centralize your support functions and improve your overall support experience?

Let's work together to solve your IT challenges

#1 https://blog.hubspot.com/sales/live-chat-go-to-market-flaw
#2 https://hbr.org/2011/09/why-your-it-project-may-be-riskier-than-you-think
#3 https://www.businesswire.com/news/home/20210428005365/en/COVID-Cyber-Crime-74-of-Financial-Institutions-Experience-Significant-Spike-in-Threats-Linked-To-COVID-19
#4 https://cybersecurityventures.com/global-ransomware-damage-costs-predicted-to-reach-20-billion-usd-by-2021/
#5 https://www.mckinsey.com/business-functions/mckinsey-digital/our-insights/building-a-tech-services-ecosystem-to-deliver-products-not-applications#:~:text=IT%20organizations%20have%20long%20worked%20with%20tech%20providers%2C,engage%20with%20and%20how%20to%20engage%20with%20them.
#6 https://www.gartner.com/en/newsroom/press-releases/2020-01-25-gartner-forecasts-worldwide-it-spending-to-grow-6-point-2-percent-in-2021
#7 https://blog.hubspot.com/sales/live-chat-go-to-market-flaw

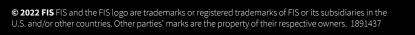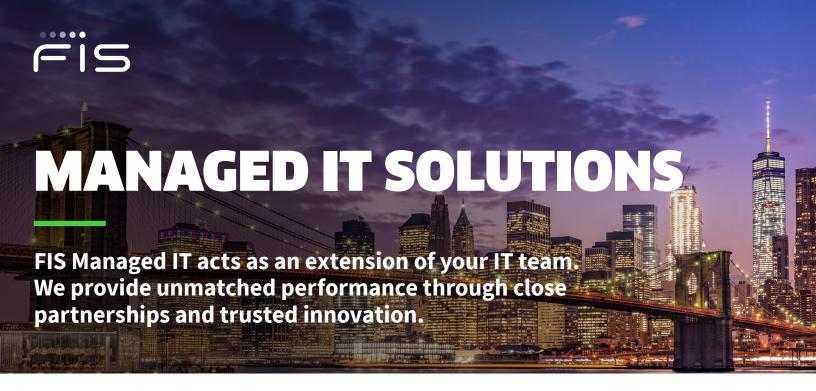www.fisglobal.com   getinfo@fisglobal.com   twitter.com/fisglobal   linkedin.com/company/fis

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MANAGED IT SOLUTIONS

FIS Managed IT acts as an extension of your IT team. We provide unmatched performance through close partnerships and trusted innovation.

Hosted solutions

FIS' **cloud services** eliminates the need for institutions to host an on-site data center while still maintaining the **security, reliability and control** of their environment. We offer **hosted servers,** infrastructure as a service **(IaaS),** software as a service **(SaaS)** and **custom deployments to fit your needs.** Ensure secure, compliant, and optimal **private, public** and **hybrid cloud** implementation with FIS as your cloud migration and management partner.

Network solutions

Networking is the foundation of any enterprise organization and FIS can **design, deploy and manage** an end-to-end solution utilizing **traditional and next-gen networking solutions in a Software-Defined Wide Area Network (SD-WAN).** Our premier technology and design provide **increased scalability, resiliency and performance** for your network.

Communication solutions

FIS provides comprehensive, **unified communication solutions** that enable both the traditional office workforce and "new normal" remote workforce under a single service. We combine our depth of knowledge in SD-WAN and SIP trunking to deliver a complete, **24x7 managed service** for both **Cisco** hosted voice and **8x8** cloud voice collaboration systems.

Risk solutions

Knowing and assessing what resides on your network, having current disaster recovery (DR) plans in place, and managing third-party vendors is a large and ongoing effort. Partnering with FIS Managed Risk Services provides you with **access to an experienced team with banking expertise to review, improve, and maintain your current compliance and regulatory processes.**

Security solutions

FIS Managed Security Services provides data security in a multi-layered format that is part of a complete homogeneous platform. Innovative tools such as **FIS Managed XDR (Extended Detection and Response)** in concert with traditional signature-based anti-virus help **protect your end-users** during their day-to-day activities, in turn **keeping your entire organization safe.** Our **industry-leading threat intelligence, expert talent, premier tools,** and **innovative** and **best practice processes** provide the same **FIS Grade Security** used to manage critical FIS applications and data for thousands of organizations worldwide.

IT Ops solutions

With the global scale of FIS Managed IT Services, **organizations of all types** can deploy a technology platform under **one solution from the data center to the end-user.** Our all-encompassing operations solutions include **service desk management, engineering, project management, account management, governance, audit support and more.** By gaining efficiencies in technology, security, and capital investments, your organization will have **more time and resources** to drive business demands and market-disrupting solutions. Our **flexible pricing model** provides the **financial agility** you need in today's competitive landscape, enabling conversion of **Capital Expense** to **Operational Expense.**

A partnership with FIS Managed IT helps to propel your business forward – are you ready?

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