



CHARLOTTE

Wealth Solutions

Simplified and Secure Trust Accounting and Investment Management

As a real-time trust accounting and investment management solution, FIS® Charlotte helps community-sized independent banks and trust companies attract, service and grow client relationships. Delivered seamlessly via an application service provider (ASP) model, Charlotte provides portfolio management, securities processing, performance reporting and regulatory compliance.

Designed to Simplify

Charlotte is an excellent choice for customers seeking an alternative to purchasing, maintaining and upgrading server hardware or managing complex systems. This model allows you to focus on your core business and customers, while FIS manages the system for you.

Optimizing Your Business Operations

With Charlotte, FIS provides a secure and fully redundant hosted system at a data center. You gain access through a secure connection provided by FIS, enabling your workforce to log in to Charlotte remotely from their homes, customer offices, or anywhere, anytime. They simply connect to the FIS server via the public Internet using a web-based browser.

Not only does Charlotte expand your workplace world and help save resources, it also ensures automatic upgrades of the system, the database and other system software, along with data and system backup and recovery.

Service Delivery with Robust Security

Charlotte empowers you with the technology and system connectivity required to achieve your objectives 24/7. Equipped with straightforward design, rich features and flexibility, Charlotte puts you in control of your data, providing the tools you need to perform at peak levels, including:

- Straight-through, end-to-end processing and integrated workflow processes
- Automatic cash management, fee calculations and custom reporting packages
- Real-time positions and cash balances
- Real-time processing of trades, settlements and corporate actions
- Streamlined investment processes, securities processing routines and operations workflows
- Integrated security custodial activity
- Simplified broker-style statements with graphs, delivered as an e-document or to Charlotte's client portal
- Online, live reports at on-site customer visits

Furthermore, with redundancy and disaster recovery supporting your Charlotte system, you can be confident that your data is always protected.

Extending Your System

Charlotte comes bundled with a real-time, browser-based solution that enables investment and administrative staff to manage customer information, generate customizable reports and automate forms flow.

Additionally, you can add advanced features to your system including Charlotte Customer Access, a secure, web-based reporting portal for your customers to access their account information, and Charlotte Data Integration, a suite of products that streamlines electronic transaction processing from initiation to trade settlement.

For more information

For more information on Charlotte, contact your Client Sales Representative or www.fisglobal.com/contact-us.

Smooth Integration

Charlotte integrates effortlessly with third-party software and other Software as a Service (SaaS) solutions from FIS, including Investor'sView advisor platform, FIS Global Network (FGN) trading connectivity services and First Rate performance measurement reporting.

Adapting to an Evolving World

Changes in the wealth management industry could mean that you need to adopt new strategies to new approaches to managing and growing your business. Charlotte helps you stay connected to customers no matter where you are, with advanced reporting and communication tools. Incorporating portfolio management, securities processing, performance reporting and regulatory compliance in an externally managed, secure environment, Charlotte gives you the edge to compete successfully.