



# TrustDesk

## Wealth Solutions

Whether you service high net worth individuals, affluent families or institutions, FIS® provides the tools and services to deepen your relationships with clients and grow your business. Address the specific needs of the rapidly growing wealthy, affluent and emerging affluent markets as well as commercial clients and trust account management, client and regulatory reporting, business management and employee retirement benefit services.

### Our goal:

To provide your firm with forward-looking wealth management technology on a proven, dependable and highly scalable platform to make your clients' money work harder, streamline your operations and help your business grow.



- FIS TrustDesk is designed to support an enterprise-wide wealth management strategy.
- Our comprehensive toolset integrates with your existing infrastructure to provide a holistic client view to various channels.
- Streamline workflow and enable new product deployment with front-, middle- and back-office tools.

## Advisor productivity

FIS TrustDesk delivers a user-centric, role-based integrated desktop workstation – giving your employees single-click access to proactively engage clients, personalize service and perform day-to-day tasks. It offers a unified view of all client information, providing advisors with a single point of truth by consolidating information across multiple sources.

This includes a relationship-based book of business dashboard with views tailored to the needs of executive management, relationship managers and administrative staff. Specifically, TrustDesk supports:

- New account onboarding workflow
- Cash flow analysis and cash transactions call back tracking
- Family office transaction categorization
- Automated retail loan/wealth asset collateralization monitoring
- Discretionary distribution approval workflow
- FIS electronic bill pay
- FIS IBS real-time banking balances
- Direct email memo ticklers

## Executive dashboards

Today's executives don't have time to search through multiple systems to get the answers to their top-of-mind questions. Our executive portal provides executives with single source access to the information they want, presented in a way that's most useful to them.

- New and lost business analysis
- Advisor revenue analysis
- Top relationships views
- Advisor revenue goal tracking

## Easy-to-read statements and reporting

Give your clients simple, easy-to-read portfolio information through customer statements with advanced features. Take advantage of color, graphics and custom messaging, which provide visual impact and the personalization your organization needs to compete for discerning clients today and in the future. 40+ formats available, including:

- Global asset
- Retirement focus
- IRA focus with RMD

## Superior client access

With TrustDesk's end client portal, your clients can view more information than ever before, and leverage enhanced features to monitor their account or manage their investments. Attract new clients and expand your business with this premium offering. Your institution maintains control, configuring who has access to what information for each client. Portfolio views include:

- FIS IBS banking balances
- Personal Cash Manager:  
Consolidated wealth and banking
- Real-time pricing of portfolio
- Market cap and style view
- Bond duration view
- Client initiated fund requests
- Client initiated trades
- Secure document vault
- E-sign consent
- Mobile app

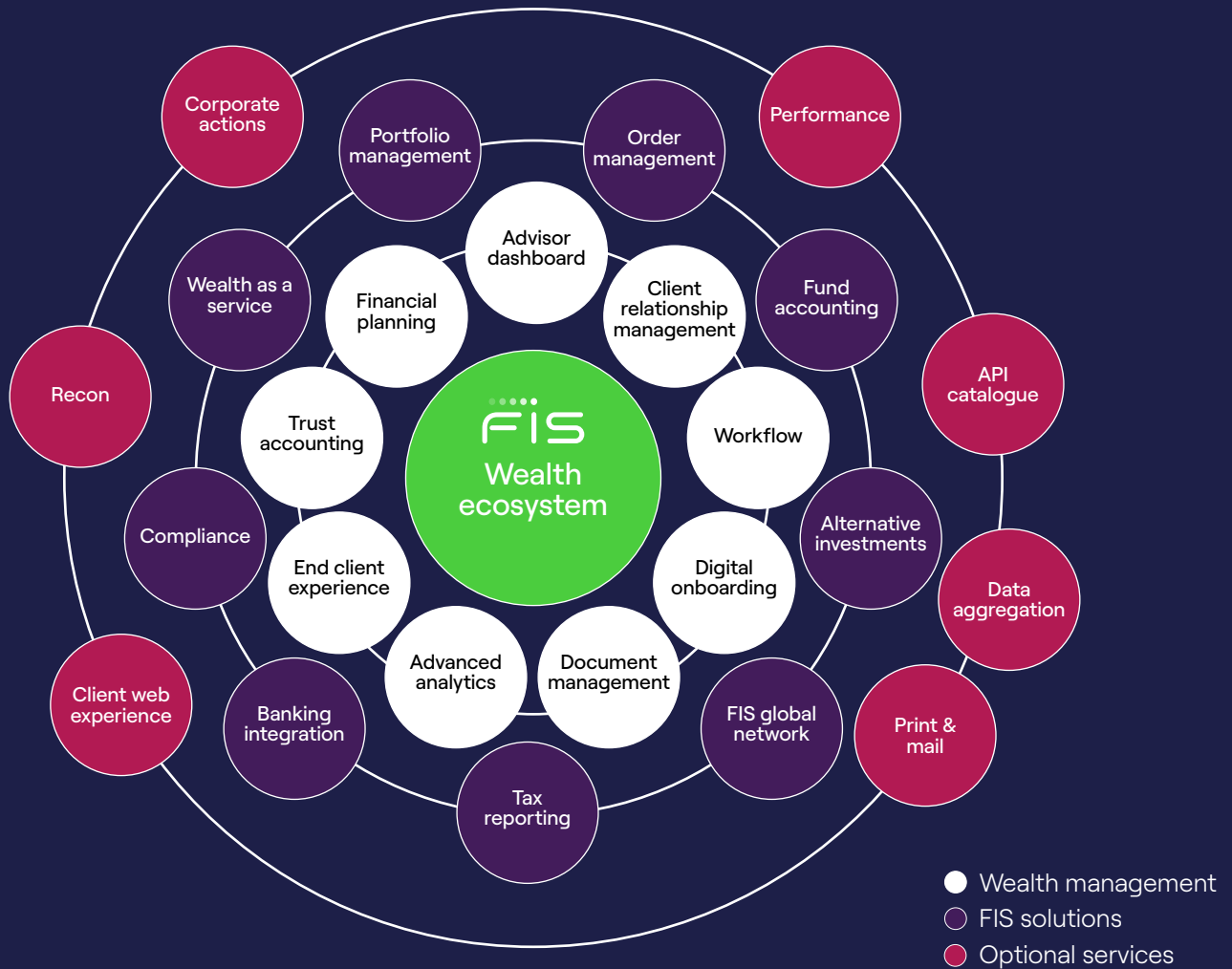
## Retirement benefit services

The Retirement Distribution Management System (RDMS) from FIS delivers a cost-effective integrated solution as part of the TrustDesk offering. Adding on web access for your plan sponsors to manage certain functions and analyze participant information, RDMS delivers a powerful end-to-end solution, enhancing client experience.

- Plans and IRA management
- Consolidated 1099R reporting
- Consolidated withholding
- Systematic calculation of RMD
- Focused retirement statement format with ERISA messaging and signature
- Focused IRA statement with RMD
- 5500 worksheet tools
- Focused plan sponsor web portal



## Wealth ecosystem



## Middle-office tools

Fees are the primary source of revenue for wealth management organizations. Coordinating and managing fee structures, as well as collecting fees in a streamlined manner, are critical to your success. We offer an exclusive fee operations portal, which extends efficiencies with:

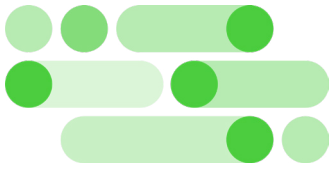
- Period to period changes in fees
- Accounts without fees
- Fee receivables tracking
- Accounts closing
- Worksheet exceptions

## Operations management

TrustDesk leads the way as a widely used, proven workstation solution, enabling a true point-of-origin and paperless front-office environment. Transaction and trade orders are entered by the front-office staff, eliminating the need for paper transaction and trade order tickets.

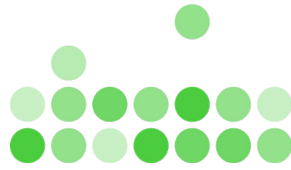
- SMAC integration with custodians
- Daily accrual calculations
- Intraday sweep
- Data extract tools
- Operations metrics reporting
- Mutual fund and equity electronic trading interfaces
- New security templates
- New account templates

## Unlock partnerships across the ecosystem



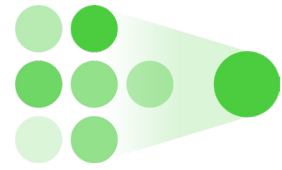
### Portfolio management

TrustDesk integrates with FIS Investor'sView, a comprehensive solution set that addresses the sophisticated business requirements at investment firms. The solution provides easy-to-use, real-time access to portfolio management features.



### Performance management

TrustDesk integrates with leading performance management vendors, providing access to high-quality, customized investment performance tracking and reporting.



### Outsourcing

FIS is one of the most respected names in the trust industry and has provided trust business process outsourcing since 1994. We offer a scalable solution tightly integrated with TrustDesk and supported by highly qualified staff. Offerings include trust operations, securities custody and processing, common fund valuation, cash management and mutual fund clearing.

For more information about TrustDesk, speak to your Client Success Manager or contact us at [fisglobal.com/contact-us](http://fisglobal.com/contact-us)



FIS TrustDesk makes your clients' money work harder. Our **technology** powers the global economy across the money lifecycle.



Money at rest

Unlock seamless integration and human-centric digital experiences while ensuring efficiency, stability, and compliance as your business grows.



Money in motion

Unlock liquidity and flow of funds by synchronizing transactions, payment systems, and financial networks without compromising speed or security.



Money at work

Unlock a cohesive financial ecosystem and insights for strategic decisions to expand operations while optimizing performance.

## About FIS

FIS is a financial technology company providing solutions to financial institutions, businesses and developers. We unlock financial technology that underpins the world's financial system. Our people are dedicated to advancing the way the world pays, banks and invests, by helping our clients confidently run, grow and protect their businesses. Our expertise comes from decades of experience helping financial institutions and businesses adapt to meet the needs of their customers by harnessing the power that comes when reliability meets innovation in financial technology. Headquartered in Jacksonville, Florida, FIS is a member of the Fortune 500® and the Standard & Poor's 500® Index. To learn more, visit FISglobal.com. Follow FIS on LinkedIn, Facebook and X (@FISglobal).

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