FIS

FIS CARD SUITE PRO

A modern card-management experience

WHAT IS CARD SUITE PRO?
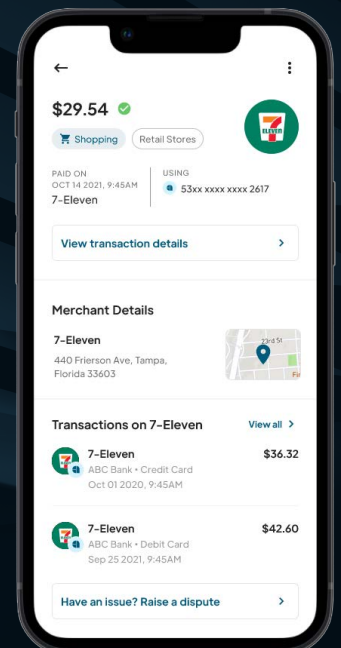
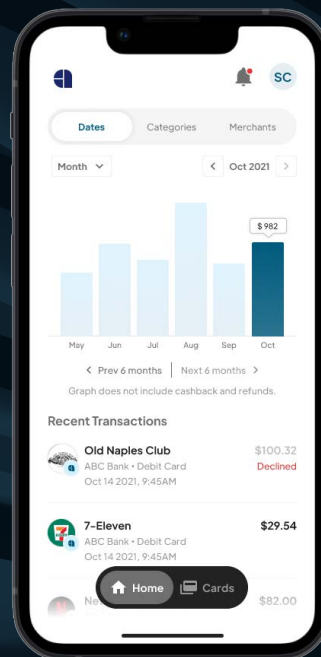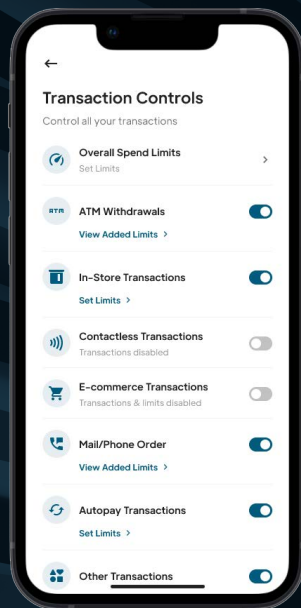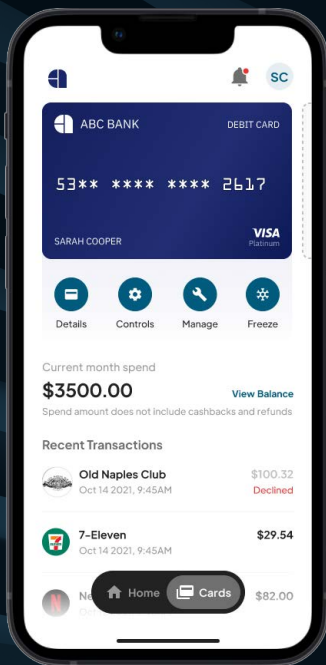An always-on digital card management with a turn-key setup that:

Puts card management capabilities in the hands of your customers

Provides complete detail and full transparency on every single transaction

Empowers support operations with a unified customer view and real-time support capabilities

FIS® CARD SUITE PRO FEATURES

Card Suite provides rich card experiences to your cardholders across the entire payments life cycle.

Acquire and manage
Enables your customers to add and manage their cards anywhere and anytime.

- Add and activate cards
- View card details
- Report lost/stolen cards
- Reissue cards
- Share a card

Protect
Protects your customers from fraud through card, merchant and transaction controls.

- Transaction controls
  - Turn on/off transaction types
  - Set spend limits
  - Transaction alerts
- Location-based controls
  - Set location-based alerts
  - Turn on region shield
  - Manage travel plans

Advanced security
  - Freeze/unfreeze card
  - Dispute transactions
  - Manage PIN
  - Pay outstanding dues
  - Shake-to-Pay to override controls

Enrich
Empowers your customers to understand their spends through data and insights.

- View aggregate spending across all cards
- Display merchant name and details
- Provide spend insights

Optimize
Expands ways and means to pay for your customers.
- Enable push provisioning to Apple Pay and Google Pay

CARD SUITE PRO ADMINISTRATIVE OFFICE

This complete self-serve administrative suite delivers user role management including:

Control Center - View configurations and request updates

- View a single view of all your settings for all stakeholders, partners and FIs

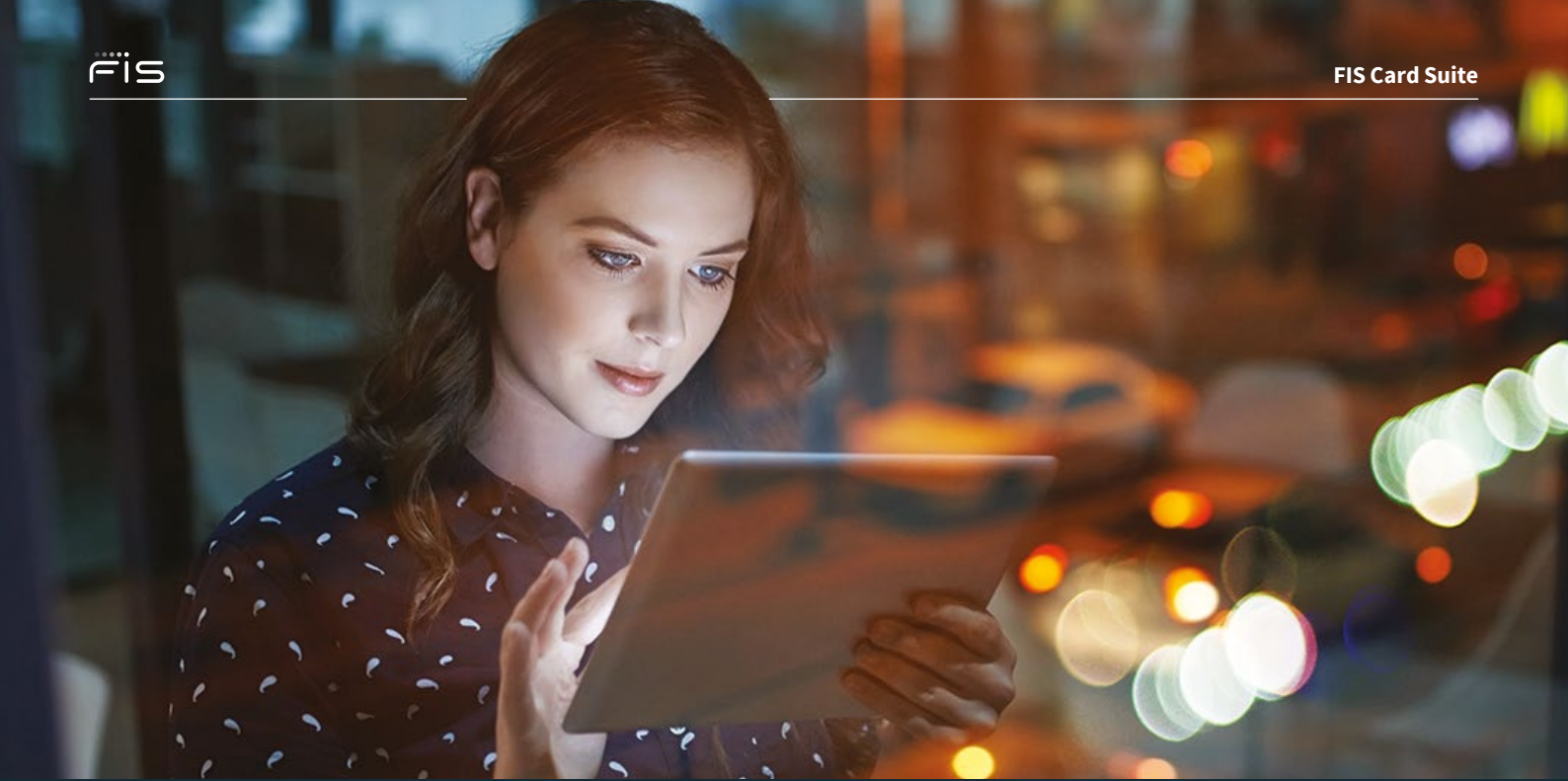- Update T&Cs, policies and maintain audit logs

Support Center - Enable customer support teams to manage customer touchpoints

- Find customers easily with smart search

- Mirror customer experience for simplified support operations

- Access activity logs and integrated feedback system for faster troubleshooting

Report Center - Create reports related to users, cards and transactions

- Access 20+ ready to use downloadable reports

- Customize and automate reports delivery

BENEFITS

Cardholders

- Ease of use
- Total control
- Personal finance management
- Card sharing
- Payment convenience

Financial institutions

- Ease of setup and configuration
- Reduced operating expenses
- Reduced risk
- Instant support, insights and monitoring
- Increased customer stickiness
- Increased customer spends

The power of FIS

It's all backed by the power of FIS, which delivers financial tech solutions to more than 20,000 financial institutions and businesses worldwide. By using FIS Card Suite, you can reduce the number of fraud losses and customer service costs.

About FIS

FIS is a leading provider of technology solutions for financial institutions and businesses of all sizes and across any industry globally. We enable the movement of commerce by unlocking the financial technology that powers the world's economy. Our employees are dedicated to advancing the way the world pays, banks and invests through our trusted innovation, system performance and flexible architecture. We help our clients use technology in innovative ways to solve business-critical challenges and deliver superior experiences for their customers. Headquartered in Jacksonville, Florida, FIS is a member of the Fortune 500® and the Standard & Poor's 500® Index.

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