

DRIVING DIGITAL EXPERIENCES WITH FIS CARD SUITE PRO

Cardholders need a centralized place to better track their card experiences, and the ability to streamline and simplify the card experience is more important than ever. FIS® Card Suite Pro allows cardholders to:

- ✓ **Manage:** Dispute transactions, reissue digital cards, activate cards and report lost/stolen cards
- ✓ **Protect:** Dynamic CVV and PIN, visible transaction lists with vendor logos, location-based control
- ✓ **Enrich:** Loyalty, insights, data enrichment, geolocation
- ✓ **Pay:** Embedding payments, virtual cards, Apple/Google Pay and buy now, pay later (BNPL)

Identifying ways to add value to your payments experience will amplify your cardholder loyalty and retention.

Give your cardholders the control and security they want

The numbers speak for themselves; 24/7 servicing is at the top of your cardholders' list of wants from their financial institution.

- ✓ **90%** of banking app users want to view their account balances
- ✓ **79%** of banking app users want to view recent transactions
- ✓ **59%** of banking app users say they use mobile banking for making a bill payment
- ✓ Nearly **8 in 10** mobile banking users rated managing balance/fraud alerts as either "critical" or "important" features
- ✓ **74%** of users want the ability to turn payment cards on or off
- ✓ **86.5%** of Americans uses a mobile device to check their bank balance

FIS understands that the industry is moving rapidly, along with your cardholders' expectations, and that is why we are investing and evolving our banking solutions to meet your needs in this rapidly changing environment.



Introducing FIS CARD SUITE PRO

The FIS Card Suite Pro can help you drive a digital-first experience. It's a feature-rich, all-in-one solution that enables you to attract, retain and grow your customer base while allowing your cardholders to seamlessly handle their financial cards and payments.

Based on your financial institution's digital strategy, you can choose your delivery channel from API to SDK, which keeps your institution connected and allows for quick integrations and solution updates.

Differentiate yourself from your competitors

Easy-to-use card management

Single-glance monitoring and easy log in make it second nature to the user. Additionally, consistent monitoring enables users to quickly recognize and report fraudulent activity.



Modernize cardholder features

Full range of card-control capabilities, including the ability to conveniently pay, analyze/control spending and prevent fraud. Set travel locations, share cards, activate/issue cards and view loyalty programs.



Pocket-sized financial guide

A comprehensive digital guide to financial health through personal insights and alerts into how the user is spending. Mobile ease-of-use and feature practicality is designed to increase app usage and customer retention.



Range of delivery channels

Available in channels that meet a variety of needs:

- Standalone application
- FIS Mobile
- APIs
- SDKs
- White label



The power of FIS

It's all backed by the power of FIS, which delivers financial tech solutions to more than 20,000 financial institutions and businesses worldwide. The FIS Card Suite Pro can help you reduce customer service costs and fraud losses.

For more information on how FIS Card Suite Pro can benefit your relationship with cardholders, contact us today at [fisglobal.com/contact](https://www.fisglobal.com/contact).

References

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