



FIS Digital One Banker

Unlock a unified, omnichannel banking experience

Make every associate a superstar

Modernization is a top priority for banks, as your customers expect the same digital capabilities in all channels. The Digital One platform helps banks build, deploy and scale their next-generation digital experiences. Specifically, FIS® Digital One Banker gives your branch, contact center and remote employees a platform to assist customers across channels and in every step of the banking experience. By offering a common user experience and easy access to real-time, insightful customer data, you can ensure that every customer interaction is confident, accurate and successful.

Enable a true universal associate model and empower your staff to assist customers with instant servicing, account origination, monetary transactions and more – basically every step of the banking experience. With an intuitive digital interface, automated servicing and robust dashboards, Digital One Banker reduces the time and costs of front- and back-office processes, paper-based workflows and manual interventions.



Benefits:



360-degree view & insights

Empower users to serve customers efficiently and effectively



Managed security, risk & compliance

Drive operational efficiency and ensure regulatory compliance

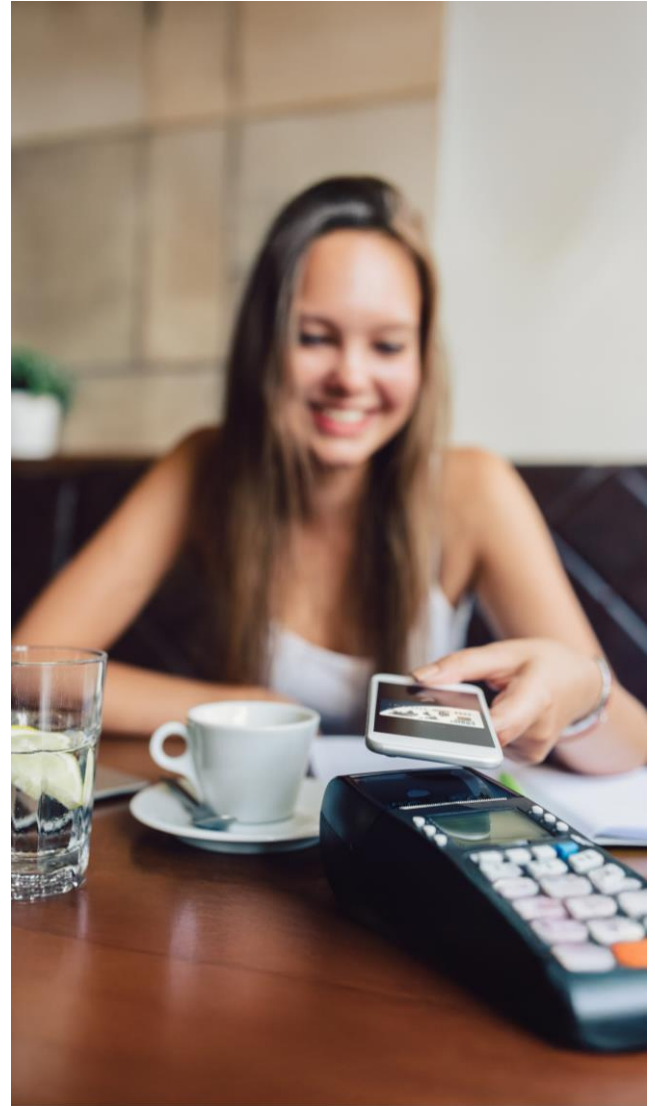
Features:

- Extensive servicing
- Case management
- Account origination
- Opportunity management
- Unified banker platform
- Banking as a Service (BaaS)
- Needs assessment
- Robust dashboards
- Paperless
- Device integration
- Core agnostic

What is your modernization strategy?

The branch of the future should form the beating heart of a customer-centric banking strategy. In many cases, it will be the destination for a customer journey that began online or mobile. Your branch is the link between your customer's physical and digital financial worlds. Successful banks will be those who offer an integrated, personalized experience.

Without a comprehensive digital strategy, you'll be impacted by higher costs coupled with an inability to meet emerging customer needs and rising expectations. Digital One will help you run and grow your business more effectively by allowing you to connect with your customers through more holistic-human-centric experiences.



Visit

www.fisglobal.com/digitalone

Or call

800.822.6758

FIS digital solutions set the foundation for a unified digital banking experience. Our **technology** powers the global economy across the money lifecycle.



**Money
at rest**

Unlock seamless integration and human-centric digital experiences while ensuring efficiency, stability, and compliance as your business grows.



**Money
in motion**

Unlock liquidity and flow of funds by synchronizing transactions, payment systems, and financial networks without compromising speed or security.



**Money
at work**

Unlock a cohesive financial ecosystem and insights for strategic decisions to expand operations while optimizing performance.

About FIS

FIS is a leading provider of technology solutions for financial institutions and businesses of all sizes and across any industry globally. We enable the movement of commerce by unlocking the financial technology that powers the world's economy. Our employees are dedicated to advancing the way the world pays, banks and invests through our trusted innovation, system performance and flexible architecture. We help our clients use technology in innovative ways to solve business-critical challenges and deliver superior experiences for their customers. Headquartered in Jacksonville, Florida, FIS is a member of the Fortune 500® and the Standard & Poor's 500® Index.

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